TEXAS DPS PRIVATE SECURITY BUREAU (PSB) – QUALIFIED MANAGER PRACTICE EXAM (SAMPLE)

STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

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How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

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Questions

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1. What is required on a certificate for firearms qualification?

A. The student's favorite firearm

B. Last six digits of the student's social security number

C. The instructor's personal information

D. The student's home address

2. What is included in the scope of an investigations company?

A. Providing defense attorney services

B. Obtaining or furnishing information related to a person's character

C. Installing security equipment

D. Conducting background checks for employers

3. Who can teach the Level II training course?

A. The department approved instructor only

B. The licensee's manager or manager's designee

C. Any locksmith

D. A licensed peace officer only

4. What is the minimum age requirement for an applicant seeking a personal protection endorsement?

A. 18 years

B. 20 years

C. 21 years

D. 25 years

5. How long before the issuance of a security officer commission must proficiency be demonstrated?

A. Within 30 days

B. Within 60 days

C. Within 90 days

D. No specific timeframe is required

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6. Which of the following is NOT a factor for the licensing authority to consider as per Texas Occupation Code CH. 53.023(a)?

A. Amount of time lapsed since last criminal activity

B. Rehabilitation efforts

C. The applicant's professional training

D. Conduct after the crime

7. How long is a governmental letter of authority valid?

A. Six months

B. One year

C. Two years

D. Five years

8. What may the board establish regarding provisional licenses?

A. A mandatory training program

B. A fee for the license

C. A cap on the number issued

D. A time limit for processing

9. What must be shown on vehicles displaying the company name?

A. The company's logo only

B. The company name in letters one inch high

C. The license plate number

D. The owner's name and contact information

10. What must all licensees do related to consumer information?

A. Schedule regular surveillance at the office

B. Notify clients of their license number and contact information

C. Provide free services to all clients

D. Advertise their services widely

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Answers

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1. B
2. B
3. B
4. C
5. C
6. C
7. B
8. B
9. B
10. B

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Explanations

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1. What is required on a certificate for firearms qualification?

A. The student's favorite firearm

B. Last six digits of the student's social security number

C. The instructor's personal information

D. The student's home address

The inclusion of the last six digits of the student's social security number on a firearms qualification certificate is important for identification and record-keeping purposes. This information helps to uniquely identify the individual, especially in cases where multiple individuals may have similar names. By including a portion of the social security number, the certificate ensures that there is a clear and accurate link between the qualification achieved and the individual who completed the training. In contrast, details such as a student's favorite firearm, the instructor's personal information, or the student's home address do not serve the same precise function in the context of the qualification certificate. The favorite firearm is subjective and not relevant to the qualification process, while the instructor's personal information and the student's home address may raise privacy concerns and are typically not necessary for establishing the validity of the qualification. Thus, the last six digits of the social security number are standard for ensuring that the certificate is both valid and securely linked to the qualified individual.

2. What is included in the scope of an investigations company?

A. Providing defense attorney services

B. Obtaining or furnishing information related to a person's character

C. Installing security equipment

D. Conducting background checks for employers

The scope of an investigations company primarily encompasses obtaining or furnishing information related to a person's character. This includes gathering details about an individual's background, history, and personal traits, which can be crucial for various purposes such as pre-employment screenings, legal matters, and personal safety assessments. Investigations companies often specialize in ensuring the accuracy of this information and may utilize various methods, such as interviews, public records review, and surveillance, to compile comprehensive reports on individuals. Gathering and providing character-related information is integral to their services, distinguishing them from other roles, such as those related to legal representation or security system installations, which fall outside their primary focus. By ensuring that they provide reliable and thorough character information, investigations companies help clients make informed decisions based on a person's reputation and reliability.

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3. Who can teach the Level II training course?

A. The department approved instructor only

B. The licensee's manager or manager's designee

C. Any locksmith

D. A licensed peace officer only

The correct choice indicates that the licensee's manager or manager's designee is authorized to teach the Level II training course. In Texas, the Private Security Bureau allows certain individuals who have managerial authority within a licensed organization to conduct training, reflecting the understanding and responsibility that comes with management roles in the security industry. This stipulation ensures that individuals with relevant experience, knowledge, and oversight within the organization can effectively deliver training based on established guidelines. In contrast, although various professionals such as department-approved instructors and licensed peace officers have specific qualifications for teaching, they may not hold the same level of managerial oversight or organizational context necessary for delivering this particular training course. Similarly, any locksmith lacks the qualifications tied to security management necessary for teaching this course, as they are specialized in a different aspect of the security field. Therefore, the manager or manager's designee is ideally positioned to provide training that aligns with the operational procedures and policies of the organization while also meeting regulatory standards.

4. What is the minimum age requirement for an applicant seeking a personal protection endorsement?

A. 18 years

B. 20 years

C. 21 years

D. 25 years

The minimum age requirement for an applicant seeking a personal protection endorsement is 21 years. This stipulation is in place because the role of providing personal protection often involves significant responsibilities and decision-making which typically requires a level of maturity and life experience found in individuals who are at least 21 years old. Additionally, this age aligns with other legal responsibilities and standards set by regulatory agencies, ensuring that those entrusted with personal protection duties possess not only the necessary training but also the requisite personal maturity to handle potentially dangerous situations responsibly. This requirement reflects a broader trend in legislation that tries to ensure public safety through careful vetting of those in sensitive positions.

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5. How long before the issuance of a security officer commission must proficiency be demonstrated?

A. Within 30 days

B. Within 60 days

C. Within 90 days

D. No specific timeframe is required

Demonstrating proficiency for a security officer commission is critical to ensuring that applicants possess the necessary skills and knowledge required for their role. The requirement to show proficiency within 90 days prior to the issuance of a commission establishes a clear timeframe that allows prospective security officers to complete the necessary training and evaluation. This helps ensure that all commission holders are adequately prepared and meet the standards set by the Texas Department of Public Safety. Not only does this timeframe reflect the importance of recent training, but it also helps maintain the integrity and professionalism of the private security industry. It assures both employers and the general public that security personnel are ready to perform their duties effectively and responsibly. This regulation aims to enhance public safety and confidence in security services provided across the state.

6. Which of the following is NOT a factor for the licensing authority to consider as per Texas Occupation Code CH. 53.023(a)?

A. Amount of time lapsed since last criminal activity

B. Rehabilitation efforts

C. The applicant's professional training

D. Conduct after the crime

The correct response highlights that the licensing authority, as per Texas Occupation Code CH. 53.023(a), does not consider the applicant's professional training as a factor when evaluating their eligibility for licensure. This code focuses specifically on aspects directly related to an applicant's criminal history and their behavior surrounding that history, such as the time that has elapsed since the last criminal offense, efforts made toward rehabilitation, and conduct following the crime. Professional training, while certainly valuable in determining an applicant's capability to perform the duties of a qualified manager, does not pertain to the evaluation of their past conduct or potential risk to the public, which is the primary concern of the licensing authority in the context of criminal history. This distinction is critical as it outlines the emphasis placed on an individual's actions and character following any legal infractions rather than their educational or professional background.

7. How long is a governmental letter of authority valid?

A. Six months

B. One year

C. Two years

D. Five years

A governmental letter of authority is valid for one year. This one-year validity period is designed to ensure that the authorization remains current and relevant, as it allows for periodic review and reassessment of the requirements and criteria under which that authority was granted. By establishing a one-year time frame, the issuing authority can evaluate changes in regulations, needs for security services, or any other relevant factors that may necessitate a renewal or modification of the letter of authority. The one-year duration reflects a balance between providing adequate time for security operations to be conducted under the authority granted and the need for regular updates to ensure compliance with current laws and practices.

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8. What may the board establish regarding provisional licenses?

A. A mandatory training program

B. A fee for the license

C. A cap on the number issued

D. A time limit for processing

The board may establish a fee for the provisional license, as licensing authorities often have the discretion to set fees associated with their licenses. This fee is typically used to cover the administrative costs of processing applications, conducting background checks, and ensuring the overall regulation of the licensees. Fees serve as a means of funding the operations of the licensing agency, which is responsible for maintaining standards in security services. Licensing fees can vary based on the type of licensing and the level of oversight required. In this context, establishing a fee contributes to the regulatory framework that helps ensure that those receiving licenses meet the necessary qualifications and standards set forth by the board. This aligns with common practices in regulatory agencies where fee structures are established to manage the costs of their operations effectively. Other options may have their own significance, but they do not directly relate to the authority of the board in establishing financial requirements for licensing.

9. What must be shown on vehicles displaying the company name?

A. The company's logo only

B. The company name in letters one inch high

C. The license plate number

D. The owner's name and contact information

For vehicles displaying the company name in the context of the Texas DPS Private Security Bureau regulations, it is required that the company name is clearly visible and is presented in letters that are at least one inch high. This requirement ensures that the company name can be easily read and recognized by the public, which is important for accountability and transparency in security service operations. Having the company name prominently displayed helps in identifying the vehicle as part of the licensed security service and enhances public trust. The size specification (one inch high) is critical because it provides a standard for visibility across different types of vehicles and at various viewing distances, maximizing the ability of the public and any regulatory authorities to see and identify the vehicle's ownership. This helps maintain professionalism and compliance with legal standards set forth by the Texas Private Security Bureau. Options that suggest only the company's logo, the license plate number, or the owner's name and contact information do not fulfill the specific regulatory requirement for the display of the company name in a standardized manner as outlined by the regulations.

10. What must all licensees do related to consumer information?

A. Schedule regular surveillance at the office

B. Notify clients of their license number and contact information

C. Provide free services to all clients

D. Advertise their services widely

Licensees are required to notify clients of their license number and contact information as part of maintaining transparency and trust in their professional relationships. This practice ensures that clients are aware of the legitimacy of the security services they are engaging, as well as how to contact the provider should any issues or concerns arise. It fosters an environment of accountability and professionalism, allowing clients to verify the credentials of the service provider easily. In contrast, while scheduling regular surveillance, providing free services, or advertising widely may be beneficial business practices, they do not fulfill the specific legal requirement aimed at consumer information disclosure. This requirement is primarily focused on reinforcing the importance of informed client relationships in the security sector.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

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We wish you the very best on your exam journey. You've got this!

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